

# An antidote to password forgotten

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## Introduction

This article provides a quick guide for resetting login password to factory default if the current password is forgotten.

## Contents

### Part 1: Reset login password to factory default by LCM



1. Find LCM location. If there is no LCM in subsystem, please jump to Part 2.
2. Press "**Enter**" button to enter the sub-menu for further selections.
3. Access "**Reset to Default**" item by pressing "**▲ (up)**" or "**▼ (down)**" button.
4. Press "**Enter**" for confirmation.
5. Switch to "**Yes**" shown on LCM by pressing "**▲ (up)**" button and confirm by pressing "**Enter**" button.
6. Please wait for a while and the login password will be reset to factory default.
7. Please try to login as default password.



#### Caution

"Reset to Default" will reset management port IP, too.

### Part 2: Reset login password to factory default by serial console port

1. Please connect to serial console port by console cable.
2. The console setting is baud rate: **115200**, 8 data bit, no parity, 1 stop bit, and no flow control.
3. Input the login name: **reset** in lower case.
4. Input the password: "The MAC address of management port". Notice that the input alphabets are in lower case. The setting of password is case sensitive.



5. The login password will be reset to factory default as the following figure shows.
6. Please try to login as default password.

Reseting administrator's password ... Done



**Caution**

This method is not applicable for web UI.

## Applies to

- All **QSAN** controllers FW (20070531\_1200)